



SeeClickFix

The City of Fayette Will Use SeeClickFix to Improve Quality of Life, Encourage Greater Civic Participation

Fayette, Alabama - Today, the City of Fayette has partnered with SeeClickFix to announce a new platform (called “**Fayette 311**”) that will allow residents to report quality-of-life issues and request City of Fayette services.

With the free SeeClickFix mobile app, the City website, the Fayette Chamber website, Chamber Facebook page, or SeeClickFix website, Fayette citizens will now be able to provide City Staff with pictures, videos, specific descriptions, and more — valuable information needed to get the job done more efficiently. In addition, the SeeClickFix platform will provide City officials with a centralized issue management system to manage issues from creation to resolution — engaging Fayette citizens throughout the process.

“**Fayette 311** is an exciting new platform for the City of Fayette where residents can engage their local government in getting items of concern addressed and resolved. This system is a wonderful, transparent tool that will provide our City Staff with an efficient, effective way to manage issues and remain accountable.”—Mayor Ray Nelson

This partnership not only allows Fayette citizens to report problems, but also to view, comment on, and vote to fix problems submitted by their neighbors. Citizens can even create their own “watch areas” to receive notifications about all the issues reported in their community, enabling them to follow the progress of all service requests — not just the ones they report.

"We're proud and honored to be working with Mayor Nelson to bring SeeClickFix to the City of Fayette. It's exciting to watch a city partner with their residents to improve their community through better efficiency and transparency." - Cari Tate, Director of Customer Success, SeeClickFix

The SeeClickFix mobile app is available for download on [Android](#) and [iPhone](#). In addition to the mobile apps, residents can submit reports via the City of Fayette website (www.fayetteal.org), Fayette Chamber of Commerce website (www.fayetteareachamber.org), Chamber Facebook page (www.facebook.com/FayetteChamberOfCommerce) and www.seeclickfix.com/fayette.

About SeeClickFix

SeeClickFix was founded in 2008 to empower citizens with tools to publicly document quality of life concerns in their neighborhoods. By radically improving the quantity and quality of this data,

SeeClickFix was quickly adopted by local governments, who needed a better way to receive information from citizens.

This exchange helped to build one of the largest neighborhood networks in the world — upon which public agencies and public citizens engage to improve communities. Today, SeeClickFix has official partnerships with hundreds of cities, engaging hundreds of thousands of citizens in the resolution of millions of issues.

SeeClickFix has worked with government partners to develop municipal management tools on top of this citizen network. As SeeClickFix is adopted into the everyday lives of government users, the benefit of the engaged citizen base continues to grow.